

Identifying and Reporting Elder Abuse in Care Facilities



ELDER ABUSE ALLIANCE

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WHAT TO REPORT

Suspicion of (or direct knowledge of) abuse, neglect, exploitation, or violation of a resident's rights.

Abuse: threats to an elderly person's health and welfare

Neglect: failure to provide adequate food, shelter, clothing, medical care and personal care needs

Exploitation: misuse of money or property of an elder

Residents' Rights: In addition to freedom from all of the above categories: access to visitors and phone calls; freedom from physical and chemical restraints; right to contest a discharge or transfer from the facility; right to meet with legal representatives and the long-term care ombudsman; and access to personal and medical records

WHO CAN REPORT

Anyone can file a complaint. Some individuals (law enforcement, health care providers, social workers) are required to report.

Other Resources

Michigan Long-Term Care Ombudsman

866-485-9393

Legal Services of Michigan **810-234-2621**

WHERE TO REPORT

Nursing Homes

Bureau of Community and Health Systems Services

Hotline – **800-882-6006**

Genesee County Sheriff's Elder Abuse & Exploitation

Prevention Unit – **810-257-3422**

Adult Foster Care Homes

Adult Protective Services Hotline – **855-444-3911**

Genesee County Sheriff's Elder Abuse & Exploitation

Prevention Unit- **810-257-3422**

Homes for the Aged and Room and Board Homes

Adult Protective Services Hotline- **855-444-3911**

Genesee County Sheriff's Elder Abuse & Exploitation

Prevention Unit- **810-257-3422**

Assisted Living Facilities that do NOT have a posted AFC license

Adult Protective Services Hotline – **855-444-3911**

Genesee County Sheriff's Elder Abuse & Exploitation

Prevention Unit- **810-257-3422**

NO ONE DESERVES TO BE ABUSED

Types of Care Facilities

Nursing Homes must be licensed by the State of Michigan. They provide skilled and basic nursing care.

Adult Foster Care Homes (AFC) must also be state licensed. They provide 24-hour supervision, personal care and protection for up to 20 residents.

Homes for the Aged (HFA) must be licensed by the state. They provide supervised personal care in addition to room and meals for persons age 55 and older in a larger setting than an AFC home.

Assisted Living Facilities are not a licensed category. If they provide AFC or HFA levels of care for their residents they must be licensed. Other assisted living facilities provide laundry, housekeeping, and meals, but do not directly provide personal care or supervision. Residents may contract with a home care agency or an individual for services such as medication management, help with bathing and dressing as well as mobility needs.

Room and Board Homes are not licensed. Supervision is not provided as residents must be independent with all daily living tasks.